# J.V. Fletcher Library – Temporary Closure and Moving FAQ

### How long will the Library be closed?

The Library will be closed from **March 31 – April 21, 2025** to allow physically relocating collections and furnishings to 515 Groton Rd. All virtual services like databases, Libby, and Hoopla will still be available with your library card.

### **How to contact the Library:**

Our phone lines may be down from March 31 – April 21, 2025. However, we will be reachable by email at <a href="westfordlibrary@westfordma.gov">westfordlibrary@westfordma.gov</a>.

## How do I return my items while the Library is closed?

Please hold J.V. Fletcher Library items after March 29 until we reopen at 515 Groton Rd. on April 22, 2025. Reminder, we do not charge fines.

Items not belonging to the J.V. Fletcher Library may be returned to any MVLC Library.

### Will the book drop be available while you are closed?

No, please return your J.V. Fletcher items to 515 Groton Rd. when we reopen on April 22, 2025. If you have items out from other libraries, please return them to any <a href="MVLC">MVLC</a> **Library.** 

#### Can I pick up an item on hold while you are closed?

No, all of our collections will be unavailable during this time. The J.V. Fletcher Library will not be available to select as a pick-up location from March 24-April 21, 2025. If you put an item on hold previously and you are still waiting for its arrival, you will not lose your place in line.

# How do I find my account and change or put a hold on an item for pick up at a nearby Library?

Go to <a href="https://westfordlibrary.org">https://westfordlibrary.org</a>. Click on Account on the top right hand corner Log into your account (library card number and pin – which is typically the last 4 numbers of your phone number) to reroute your item to a different MVLC library. In your account, select the "Holds" tab. Select the item you want to reroute, select "Edit Pick Up"

Location," at the top of the page and change the location. Visit <u>MVLC</u> to find libraries in the Merrimack Valley Library Consortium.

#### Can I still request Museum Passes?

It depends. Physical passes may not be picked up between 3/31-4/21/25. Museums that offer online passes will be available. Below is a list of passes that will still be available while we are temporarily closed. Please visit our <u>Museum Passes page</u> to reserve.

Boston Children's Museum

Boston Harbor Islands

Discovery Museum

Institute of Contemporary Art

Isabella Stewart Gardner

Merrimack Repertory Theater

Museum of Fine Arts

Museum of Science

New England Aquarium

Peabody Essex Museum

Roger Williams Zoo

Can I still register for a Library card while you are temporarily closed? - Yes, you can register online for an <u>e-card</u> or you can get an MVLC card at another <u>MVLC Library</u>.

Will there be Meeting Rooms available at 515 Groton Rd.? No, there are no Meeting Rooms available. Please see Alternate Meeting Room Locations

What will happen to regularly scheduled library programming while the Library is closed? Select Library programs will resume in May. Check the website for updates: https://westfordlibrary.org/